CONTEMPORARY BASIS OF RURAL TOURISM DEVELOPMENT IN ŠUMADIJA DISTRICT

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ABSTRACT

This paper aims at showing that the regionalization, innovations, smart specialization and sustainable tourism development like contemporary basis of rural tourism development can significantly contribute to increasing the competitiveness of both of the whole region and all its parts, and hence rural ones. We used several methods such as literature analysis and empirical research based on the questionnaires distributed to the stakeholders in the tourism of the Šumadija District. Our conclusion is that there is a positive attitude among the stakeholders towards creating a tourism region in the Šumadija District based on innovations, smart specialization and sustainable development. We also claim that rural tourism is a priority and that the stakeholders in the Šumadija District should focus on this type of tourism.

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Introduction

Rural areas are usually less developed than urban ones and do not have a sufficient number of attraction, adequate infrastructure and suprastructure to attract more tourists. In practice, there are numerous examples of rural areas, where material position of population is improved by the development of rural tourism (Mariel and Sâncraiu in Romania, family farms in Finland and Poland, Latkovac, Kosjerić in Serbia) (Podovac, et al., 2019). In order to increase tourism traffic in rural areas, it is necessary to create regional tourist destinations where the development of tourism in the regional center would also encourage the development of rural tourism. In addition, innovations and modern information and communication technology (ICT) need to be applied, but also

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the principle of sustainable development in view of the deterioration of the natural environment, as a basis for the development of tourism in the rural area. Denadić et al. (2016) pointed out that the main strategic goals of the Serbian tourism in rural areas should be competitiveness in international market, balanced regional development, self-employment and motivating young people to stay in the countryside, permanent protection, implementing and maintaining high environmental standards, for the sake of long-term sustainable valorization of tourism potential of rural areas.

The aim of this paper is to analyze the basis for the development of rural tourism in the Šumadija district, based on regionalization, innovation, smart specialization and sustainable development. For the purpose of such an analysis, we conducted a survey of key stakeholders in the tourism of Šumadija in order to get answers to the questions how important each of the above bases is and can contribute to competitiveness of both of the whole region and all its parts, and hence rural ones. For this analysis, we will give an overview of literature, and then provide an analysis of empirical research.

Context of the study

Regionalization became the focus of research in the last two decades of the XX century, especially in the European Union. According to various theoreticians (Council of Europe and prof. Gerard; 1998; Söderbaum, 2003; Yoder, 2003; Schrijver, 2005), we may say that regionalization is a process of creating a new level in a state territorial organization, bridging national and local, establishing institutions with different degrees of responsibilities and authorities, and leading to the decentralized authority, with the aim of providing a better service with the citizens in the region.

Dawkins (2003) analyzes different theories of regional development and concludes that several factors affect the development of a region: specialization in goods that require the intensive use of that factor abundant in a region (Neoclassical trade theorists), firms will tend to locate near markets when the monetary weight of the final product exceeds the monetary weight of the inputs required to produce that product (Location theory), number and scale economies and transportation costs to markets (external economies model), proximity of a given distribution point (Models of spatial competition), combined influence of scale economies and transportation costs to markets (Central place theory), response to exogenous world demand (Export Base Theory), savings rates, population growth rates, and technological progress parameters determined outside (Neoclassical Exogenous Growth Theory), growth in developed regions through "spread" effects resulting from the diffusion of innovations into a "lagging" region (Cumulative Causation Theory), linkages between firms and industries (Growth Pole Theory) etc. Hadjimichalis and Hudson (2014) criticize neoclassical model of regional development, stating that it is based on depolitization and leads to privileges of particular socio-spatial class interests and ignores others, focuses exclusively on a few successful "super-star" regions and cities, neglects all other "ordinary" places, and bases their explanation of success mainly on internal, endogenous factors within the region, ignoring exogenous forces. These approaches ignore the regulatory role of the national

state and EU institutions. Higgins and Savoie (2009) criticize both neoclassical and Marxist school theories stating that all scoieties live in particular places, cultures are defined in terms of space, these spaces are almost always smaller geographically than nation-state, in most countries, there are sharply differing or even conflicting interests among various societies occupying various spaces within them, economic and social interests of particular societies in particular spaces are closely tied to the dominance of particular sector of economic activity and the consequent structure of the economy and the society, people do develop strong loyalities and attachment to spaces, most people do not think of "welfare" in terms of nation states, market in fact does not work well, there is limited sense in which there is "harmony of interests" in national economy and national society etc.

Under the tourist region we imply such a spatial unit in which tourism is one of the dominant or unifying functions, while physiognomy is largely a consequence of this function (Vasović and Jovičić, 1982, pp. 12).

As for the innovations, we have to admit that various authors (Decelle, 2006; Weiermair, 2006; Hjalager, 2010; Camisón, Monfort-Mir, 2012; Carlisle, et al., 2013, Divisekera, Nguyen 2018; Hjalager, Madsen, 2018) refer to Schumpeter (1949, pp. 66), who defines innovation as presenting a new product or a production method, creating a new market or material sources, or creating new organizational structures in the industry. Hjalager and Madsen (2018) also relies on Schumpeter's deffinition, but add that innovation in tourism entails product and service, process, marketing, organizational, distribution and delivery and institutional innovations. Innovation in sustainable tourism could include aspects of visitor management, new accommodation forms and hospitality management developments, tourism's connections to conservation and protected areas, and the concept of slow tourism (Bramwell, & Lane, 2012). Based on the views of various authors (Foray et al., 2011; European Commission, 2012, pp. 8; Charles et al., 2012; Landabaso, 2014; Foray, 2018; Hassink, & Gong, 2019), it can be noted that smart specialization represents the focus of a particular country or region on resources that can provide sustainable innovation, research and development and ICT based competitiveness as key elements for supporting priority sectors.

Today, tourism encompasses new cultural values that are focused on the sustainable development and preservation of the environment at the international level (Redžić, 2019). Based on the definitions given in many documents and scientific papers (Bramwell, & Lane, 1993; Liu, 2003; Middleton and Hawkins, 2011), we can conclude that the sustainable development of tourism means development with the concern for the preservation of the environment and resources to be exploited by future generations and minimizing the harmful effects of tourism development to the least extent possible.

We considered all these categories as the basis for increasing the competitiveness of tourist destinations. Ritchie and Crouch (2003. pp. 2) have defined the competitiveness of a tourist destination as a ability to increase tourism expenditure, to increasingly attract visitors while providing them with satisfying, memorable experiences, and to

do so in a profitable way, while enhancing the well-being of destination residents and preserving the natural capital of the destination for future generations.

Different authors have expressed opinions in many scientific papers regarding the territorial coverage of Šumadija as the central region of the Republic of Serbia, which is also characteristic for legal and strategic documents. Cvijić (1966) considered that Šumadija ranges from Kopaonik and Jastrebac in the south, to the Sava and the Danube in the north, the Kolubara and Drina in the west and the Mlava and Pek in the east. According to Jovičić (1994), the Western Morava is the southern border of Šumadija, the Great Morava is the east, and the Kolubara with Suvobor its west border. The Spatial Plan of the Republic of Serbia from 1996 and the Spatial Development Strategy of the Republic of Serbia 2009 - 2012 - 2020 have stipulated that Kragujevac is a macroregional center or functional urban area - FUA that will connect all municipalities of the Šumadija district (except Arandjelovac). According to the Regional Spatial Plan for the area of the Šumadija, Pomoravlje, Raška and Rasina administrative district (2014), a map referring to tourism and protection of the area is given, where the socalled Šumadija tourist belt is defined - Arandjelovac, Topola, Kragujevac. In the above document, the FUA were also provided, and one of them is Kragujevac, which connects the municipalities of Knić, Batočina and Rača.

In the research done by Živanović and Djordjevic (2012), based on three criteria for defining functional urban areas such as daily migration (examination of the work center determined by the influence of the functions of the centers of work on the daily mobility of the population), temporal isochrone (30 minutes or 45 minutes isochrone of the urban center is one of the ways of determining the boundaries of its gravitational field, that is, the sphere in which its effects are the most significant) and spatial continuity, there has come to the conclusion that in the FUA Kragujevac, besides all the settlements of that municipality, the entire municipality of Batočina and almost Knić is included, while the surrounding municipalities with only a small number of settlements are included in the territorial coverage of the defined FUA. The Šumadija district is administratively encircled by the Decree on Administrative Districts and consists of the City of Kragujevac and 6 municipalities: Aranđelovac, Topola, Batočina, Lapovo, Knić and Rača (*Decree on administrative districts*, 15/2006).

In the *Tourism strategy of the Republic of Serbia, 2005*, it is envisaged that the Šumadija district should be a part of the Southwest Cluster, as one of the four clusters within the Republic of Serbia. It is noted that the key tourist products of this cluster are events, mountains and lakes, health and rural tourism (*Tourism strategy of the Republic of Serbia, 2005, pp. 148*). In the *Tourism Development Strategy of the City of Kragujevac 2015-2020*, in the segment discussing aspects of tourism on the territory of the city, there are circular tours that include destinations such as Knić, Rača, Topola, Batočina, Lapovo, Rekovac and Despotovac. This tells us that the stakeholders in the tourism of the City of Kragujevac are aware that the tourist offer should be expanded also by the attractions from the surrounding municipalities belonging to the Šumadija and Pomoravlje district.

Possibilities for development of different forms of tourism in the rural areas of the Šumadija district

Rural tourism represents a complex multidimensional activity, which includes farm holidays, but also includes breaks related to special interests in nature, ecotourism, hiking, climbing and riding, adventures, sports and health tourism, hunting and fishing, educational trips, art and heritage tourism, and also ethnic tourism in some areas (Lane, 1994). Roberts and Hall (2001, pp. 15) state the following tourism forms regarding rural areas: agrotourism, farm toruism, wilderness and forest tourism, green tourism, ecotourism. We can conclude that various tourism types can be linked to rural tourism:

- Cultural tourism involves the movement of people essentially from cultural motifs such as study trips, artistic performance and other cultural tours, travel to the festival and other cultural events, visits to places and monuments, travel for the study of nature, folklore, art, or pilgrimage (Sigala, & Leslie, 2005, pp. 7) and MacDonald and Jolliffe (2003) define cultural rural tourism as a distinct rural community with its own traditions, heritage, arts, lifestyles, places, and values as preserved between generations.
- Gastronomy promoting culinary tourism in agri-tourism represents a winning strategy for the development of the whole economy of rural areas (Testa, et al.. 2019),
- Ecotourism, as part of the tourist offer of rural areas, implies responsible travel to natural areas where the environment is protected, improves the well-being of the local population and includes interpretation and education (https://ecotourism.org/whatis-ecotourism/),
- Wine tourism can be defined as a visit to vineyards, wineries, wine festivals and wine exhibitions, where wine tasting and/or experiences related to the characteristics of wine regions are the main motivational factor for visitors (Hall, 1996).
- Tourism of special interest includes tourist trips motivated by special interests for particular attractions and activities, such as: sports, untouched nature, traditional crafts, wellness, culture, rural tourism, events, festivals, nautics etc. (Jovanović, 2013, pp. 1).
- Religious tourism is special tourist activity oriented by religious culture, with the help of specific ecocultural environment and it refers to such special touristic activities as worshipping, research, sightseeing, and culture which stimulate travel by both religious followers and lay tourists (Mu. et al, 2007).

In the rural area of the Šumadija district there are many tourist attractions that can represent the unique tourism product of the tourist region Šumadija, which is the basis for the development of rural tourism. The municipalities that are distinguished by the development of rural tourism in the Šumadija district are Knić (villages Borač, Žunje, Grabovac, Čestin etc.), Aranđelovac (villages Garaši, Vrbica, Orašac), but also villages in the vicinity of Kragujevac (Stragari, Vlakča, Čumić, Dulene, Veliki Šenj, Kutlovo, Masloševo etc.) (http://gtokg.org.rs/srb/seoski-turizam-sela/) and Topola (the foothill of Rudnik). Dimitrovski et al. (2012), having examined the providers of tourism services

in Gruža (the Municipality of Knić), concluded that they agreed that rural tourism increases the income to the village, reduces migration to cities, increases employment in villages, increases the production of organic food, contributes to the cultural life of the countryside, as well as national and cultural identity.

Many cultural and historic tourist attractions are located in the rural area of Šumadija District. It is known that the First Serbian uprising started in Orašac (near Arandjelovac) and it can be said that this is the place of the cradle of the modern Serbian state, in the village of Viševac (the municipality of Rača) there is a memorial complex dedicated to Karadjordje, since he was born there; in the municipalities Knić and Kragujevac are the ruins of several medieval towns (Borač and Srebrnica), in the village of Gradac (in the municipality of Batočina) there are remains of a medieval town and an archaeological site where bones of extinct animals (mammoths), parts of human fossils were found, and also on that locality also there is a cave that testifies to the culture of the primitive man, as well as the necropolis with the graves from the Roman times (*Sustainable Development Strategy of Batočiina Municipality 2017-2022*, pp. 8). In the municipality of Rača a log cabin church stands out (proclaimed a cultural monument of special importance), the Turkish dormitory and the house of the Duke of Pavle Cukić (Miličević et al., 2015).

The gastronomic offer in many rural tourism capacities in Šumadija plays an important role in attracting tourists and is part of the cultural identity of this part Serbia. In many rural areas, there are many events that complement the tourist offer of the villages of Šumadija.

In Šumadija, a great number of locations and destinations can be suitable for ecotourism. First of all, in the municipality of Knić (Borački Karst and the surroundings of Gruža Lake) in the municipality of Arandjelovac (Bukulja and Venčac) and in the vicinity of Kragujevac (surroundings of Stragar).

Topola and Arandjelovac are located on the Serbian wine route. In Topola, the most important wine tourism capacities are the Royal Winery (the endowment of King Petar from 1930) and the Museum of Wine and Vineyards, PIC "Oplenac", Aleksandrović and Arsenijević winery in the village of Vinča (near Topola) and winery from the village Lipovac "Rogan" and "Delena" (https://topolaoplenac.org.rs/oplenacki-put-vina/). In the Municipality of Arandjelovac, from the capacity of wine tourism, we can list "Wine cellar Grb "and" Wine cellar Vrbica" in the village of the same name (https://www.putvinasrbije.rs/put-vina-srbije-sumadija/).

In the Šumadija district there are several locations suitable for the development of fishing tourism, such as Lake Gružan in the municipality of Knić, the Great Morava, flowing through the municipalities of Batočina and Lapovo, Šumarice Lake and Grošnica Lake near Kragujevac and Garaš Lake near Arandjelovac. As for hunting tourism, there are a number of hunting sites and hunting associations in the Šumadija district that could contribute to the development of this type of tourism, such as the "Gruža" hunting ground in the Knić municipality, "Šumadija" and "Lepenica" near Kragujevac (http://gtokg.org.rs/srb/lov-i-ribolov/), "Srebrnica" near Stragari, "Jelen" and "Karađorđe"

near Topola (https://topolaoplenac.org.rs/lovni-turizam/), "Rogot" in the municipality of Batočina (*Sustainable Development Strategy of Batočina Municipality 2017-2022*, pp. 69), "Gradište" near Rača which manages the Bukovac hunting ground (http://tor.rs/sr/lovni-turizam/) and "Bukulja" near Arandjelovac (*Sustainable Development Strategy of Aranđelovac Municipality 2016-2021. year, pp. 93*).

Many mountains in the Šumadija district can serve for the purpose of sports and tourism of special interests such as Rudnik, Bukulja and Venčac, Gledić mountains and Kotlenik.

In Knić municipality on Gruža Lake there are possibilities for sport and recreation, such as rowing (arranged rowing trails and infrastructure for accessing the lake and hangar for sporting equipment) (Sustainable Development Strategy of Knić Municipality 2010 - 2020. year, pp. 31), trekking, hiking etc. In all other municipalities, there are a large number of promenades, parks, sports facilities and centers that offer tourists the opportunity to engage in sports and recreation.

Today, religious tourism is closely linked to leisure and cultural tourism (Rinschede, 1992). There are a large number of monasteries and churches in the rural area of Šumadija district (Petkovica, Voljavča, Blagovestenje near Stragar, Divostin and Drača in the villages with the same name, Raletnac, Denkovac and Sarinac in the village of Velike Pčelice, Nikolje in the village of Donja Šatornja, Brezovac in the village of the same name etc.) providing basis for the development of religious tourism.

Materials and methods

Research on the development of tourism in the rural area of the Šumadija district based on regionalization, innovation, smart specialization and sustainable development is based on surveying stakeholders who are directly or indirectly related to tourism: employees in tourist organizations in all municipalities of the Šumadija district, employees in catering (hotels, hostels, villas, restaurants), academic public (university professors and students of doctoral studies at higher education institutions - Faculty of Economics Kragujevac, Faculty of Tourism and Hotel Management in Vrnjačka Banja, and Arandjelovac High School of Vocational Studies), as well as employees in travel agencies. The survey was conducted in the period from September 2018 to January 2019, and the SPSS 19 program was used for the processing of statistical data. Our research has been conducted as internet survey and printed questionnaires distributed to the stakeholders via email or directly.

The questionnaire for the mentioned stakeholders consisted of 6 parts. The first part refers to the general data on the sample (gender, age, education, representative of different groups of stakeholders), the second part covering 5 questions (claims) refers to regionalization in tourism, the third group consists of six questions on competitiveness, fourth group consists ICT-related issues as the basis for innovation and smart specialization, the fifth group consists claims relating to sustainable development and the sixth group are claims referring to tourism specialization. To examine the different stakeholders and their views on all of the above-mentioned groups of questions (except

for general information about respondents), we used the five-level Likert Scale, where respondents had the opportunity to circle only one of the offered assessments. The survey included basic statistical analyzes of frequency, mean and standard deviation (descriptive statistics) in order to see the attitude of stakeholders regarding the development of tourism in the rural area of the Šumadija district based regionalization, innovation, sustainable development and smart specialization.

After the basic statistic analysis, the ANOVA test (univariate variance analysis) was applied to determine the significance of the differences between several dependent variables and an independent variable, with the independent variables being the four aforementioned groups of respondents, while the dependent were the stated claims (questions).

Following these analyzes, a factorial analysis was also carried out in the SPSS to define a smaller number of groups of factors and see how each of these groups explains the variance. Based on factorial analysis, we have identified how stakeholders are interested in issues of regionalization, competitiveness, innovation, sustainable development and specialization in tourism, and which of these areas is considered a priority for the development of tourism in Šumadija region. Particular attention was paid to the level of prioritization of different types of tourism characteristic of rural areas (rural tourism, tourism of special interests, cultural tourism), as well as the importance of sustainable development of tourism as a basis for the development of this type of industry in the rural area. A total of 145 respondents were interviewed in total.

Results and discussion

Based on the research we obtained data related to descriptive statistics. After that, we conducted the ANOVA test. First, we examined the homogeneity of the variance to see if the ANOVA test can be applied to the above claims. Based on the homogeneity test of the variance, three claims did not pass the test, and we proceeded to a more robust Welch equation test of arithmetic means. On the basis of this test, it was established that the claim relating to built and cultural tourist attractions is the only one that does not fulfill the test of equality of arithmetic means and a special post-hoc test will be performed for it.

No.	Claim (question)	N	M	SD	ANOVA (Sig.)
1	Šumadija is a spatial entity with appropriate natural and created tourist values in which a unified regional tourist product can be formed.	145	4,23	0.808	0.029
2	Destinations in Šumadija will be more competitive if they function as a special regional tourist destination (RTD).	145	3.77	1.118	0.250
3	The promotion of Šumadija's destinations and attractions would be more successful if Šumadija would be promoted as a special tourist region.	145	4,07	1,032	0.382

Table. 1. Descriptive statistics and results of ANOVA test (Sig.)

4	If Šumadija could be constituted as a separate tourist region, it would be easier to obtain the EU funds or other investments in tourism.	145	3.99	1.034	0.650
5	The Tourist Organization (TO) Kragujevac helps and promotes all other destinations in the Šumadija district	145	2.93	1.153	0.999
6	Natural tourist attractions (mountains, rivers, lakes, parks, and landscapes).	145	3.59	0.954	0.006
7	Built and cultural tourist attractions (museums, theaters, galleries, concerts, monuments, churches, monasteries, fairs and congresses facilities etc.)	145	3.41	1.083	0.029
8	Quality of tourist facilities (hotels, hostels, restaurants, etc.).	145	3.03	1.017	0.007
9	Traffic infrastructure and availability of tourist attractions.	145	2.59	1.103	0.012
10	The employees in the tourism and hospitality industry.	145	3.05	0.967	0.050
11	Competitiveness of prices in tourism.	145	3.23	0.979	0.034
12	The information on the website of the Tourist Organization of the City of Kragujevac (gtokg.org.rs) is of help to tourists who visit this tourist region.	145	3.27	1.029	0.149
13	Information on the websites of other Tourism Organizations in Šumadija (Arandjelovac, Topola, Rača, Knić, Lapovo, Batočina) are of help to tourists who visit this tourist region.	145	2.98	0.982	0.202
14	Catering companies (hotels, hostels, restaurants, clubs) in Šumadija are present on relevant tourist sites (booking.com, www.tripadvisor.com, etc.).	145	3.24	0.974	0.066
15	Catering companies (hotels, hostels, restaurants, etc.) of Šumadija have good websites.	145	3.06	0.864	0.600
16	The presence of catering companies (hotels, hostels, restaurants, clubs) of Šumadija on key social networks is good and it helps to increase tourist traffic.	145	3.21	0.873	0.641
17	Tourism in Šumadija contributes to the preservation of the environment.	145	2.66	0.966	0.003
18	Tourism in Šumadija contributes to the development of the entire economy.	145	3.18	0.998	0.109
19	Tourism in Šumadija contributes to higher employment.	145	3.13	1.062	0.070
20	Tourism in Šumadija contributes to a higher living standard of the population.	145	2.97	1.127	0.034
21	Tourism in Šumadija contributes to the preservation of social values and traditions.	145	3.62	0.986	0.008
22	New knowledge, technologies, skills and training are available to tourists in Šumadija.	145	2.94	1.022	0.022
23	Business tourism (MICE).	145	3.63	1.026	0.323
24	Cultural tourism (monasteries, churches, historical sites, museums, exhibitions, etc.).	145	4.12	0.904	0.366
25	Rural tourism.	145	3.85	1.002	0.452
26	Health and wellness tourism (spa and healing tourism).	145	3.59	1.045	0.665
27	City-break tourism and events (festivals, circular tours, etc.).	145	3.78	0.946	0.070
28	Mountain, sport and tourism of special interests (hunting, fishing, recreation, wine tourism etc.).	145	3.94	0.963	0.726

N – number of stakeholders, M – Mean, SD – Std. Deviation *Source*: Authors, based on research

The first thing we can conclude on the basis of the obtained results in the *Table 1*. is that the stakeholders who have been interviewed agree and support the idea of establishing Šumadija as a tourist region, because in the claim that Šumadija is a spatial entity with corresponding natural and created tourist values in which unified the regional tourism product mean (M = 4.23) is the highest in relation to all other claims. Further, claims related to the establishment of Šumadija as a tourist region have the highest means compared to all other claims.

The claims relating to competitiveness elements have relatively low means, suggesting that stakeholders consider the key competitiveness elements to be at a low level in the Šumadija district. The highest means have natural tourist attractions and the lowest the infrastructure. Claims related to ICT and Sustainable Development have relatively low means, and it is especially worrying that the claim that tourism in Šumadija contributes to the preservation of the environment has the lowest arithmetic mean of all other claims in the whole questionnaire. The views of stakeholders regarding tourism specialization show that cultural tourism, mountain, sports and tourism of special interest and rural tourism have the highest average ratings.

Based on the ANOVA test, we can conclude that in ten claims (questions) there is no agreement between the respondents. For these claims, we need to do additional post hoc LSD tests, to determine the exact group of respondents that has a difference in stances related to regionalization, competitiveness, ICT, sustainable development and specialization.

Table 2. Post hoc LSD test

Dependent Variable	(I) Representative	(J) Representative	Sig.
Čdiis is a seestistit in authish aiC ad	Academic public	Employees in TO	0.036
Šumadija is a spatial unit in which a unified regional tourism product can be formed.	Academic public	Employees in HI	0.038
regional tourism product can be formed.	Academic public	Employees in TA	0.004
Not not offer discount on the contract of	Academic public	Employees in TO	0.009
Natural attractions (parks, rivers, lakes, mountains, climate).	Academic public	Employees in HI	0.039
mountains, crimate).	Academic public	Employees in TA	0.001
	Employees in TA	Employees in TO	0.012
Quality of facilities in tourism.	Employees in TA	Employees in HI	0.001
	Employees in TA	Academic public	0.012
	Academic public	Employees in TO	0.28
Traffic infrastructure.	Academic public	Employees in HI	0.012
	Academic public	Employees in TA	0.003
	Employees in HI	Employees in TO	0.128
The employees in the tourism and hospitality	Employees in HI	Academic public	0.128
industry.	Employees in HI	Employees in TA	0.006
	Employees in TA	Employees in TO	0.053
Competitiveness of prices in tourism.	Employees in TA	Employees in HI	0.011
	Employees in TA	Academic public	0.013
Tamian in Čumadiia aantailaataa ta 11	Employees in HI	Employees in TO	0.024
Tourism in Šumadija contributes to the preservation of the environment.	Employees in TA	Employees in TO	0.000
preservation of the environment.	Employees in TA	Academic public	0.040

Dependent Variable	(I) Representative	(J) Representative	Sig.
Tarrian in Čarra dii a contributa to the amount	Academic public	Employees in TO	0.037
Tourism in Šumadija contributes to the greater living standard of the population	Academic public	Employees in HI	0.042
inving standard of the population	Academic public	Employees in TA	0.004
To allow its Quarter 111 and a first and a	Academic public	Employees in TO	0.032
Tourism in Šumadija contributes to the preservation of social values and tradition.	Academic public	Employees in HI	0.032
preservation of social values and tradition.	Academic public	Employees in TA	0.001
No. 1 and 1 day 4 days 1 days 1 days 1	Employees in TA	Employees in TO	0.022
New knowledge, technologies, skills and training are available to tourists in Šumadija.	Employees in TA	Employees in HI	0.006
training are available to tourists in Sumadija.	Employees in TA	Academic public	0.015

Note: Employees in HI - Employees in the hospitality industry, Employed in TA - Employees in the Travel Agencies, Employed in TO - Employees in the Tourism Organisations

Source: Authors, based on research

We see in the previous table that the LSD test shows that there is a disagreement between the academic public and the other three stakeholder groups about the claim that *Šumadija* is a spatial entity ... in which a unified regional tourism product can be formed. However, in order to make the final conclusions we have to look at the data from descriptive ANOVA test statistics.

Table 3. Descriptive statistics – ANOVA test

Claims	Stakeholders		M
	Employees in TO	30	4.17
Šumadija is a spatial entity with appropriate natural and	Employees in HI	47	4.21
created tourist values in which a unified regional tourist	Academic public	30	4.60
product can be formed.	Employees in TA	38	4.03
	Total	145	4.23
	Employees in TO	30	3.43
	Employees in HI	47	3.62
Natural attractions (parks, rivers, lakes, mountains, climate).	Academic public	30	4.07
	Employees in TA	38	3.29
	Total	145	3.59
	Employees in TO	30	3.17
	Employees in HI	47	3.26
Quality of facilities in tourism.	Academic public	30	3.17
	Employees in TA	38	2.55
	Total	145	3.03
	Employees in TO	30	2.77
	Employees in HI	47	2.43
Traffic infrastructure.	Academic public	30	3.07
	Employees in TA	38	2.26
	Total	145	2.59

Claims	Stakeholders	N	M
	Employees in TO	30	3.00
	Employees in HI	47	3.34
The employees in the tourism and hospitality industry.	Academic public	30	3.00
	Employees in TA	38	2.76
	Total	145	3.05
	Employees in TO	30	3.30
	Employees in HI	47	3.38
Competitiveness of prices in tourism.	Academic public	30	3.43
	Employees in TA	38	2.84
	Total	145	3.23
	Employees in TO	30	3.13
The sign in Č and I'll and it does not the second of the Cale	Employees in HI	47	2.64
Tourism in Šumadija contributes to the preservation of the environment.	Academic public	30	2.73
environment.	Employees in TA	38	2.26
	Total	145	2.66
	Employees in TO	30	2.87
Tii Čdii	Employees in HI	47	2.94
Tourism in Šumadija contributes to the greater living standard of the population	Academic public	30	3.47
	Employees in TA	38	2.68
	Total	145	2.97
	Employees in TO	30	3.57
The sign is $\check{\mathbf{C}}$ and $\check{\mathbf{C}}$ and $\check{\mathbf{C}}$	Employees in HI	47	3.62
Tourism in Šumadija contributes to the preservation of social values and tradition.	Academic public	30	4.10
values and tradition.	Employees in TA	38	3.29
	Total	145	3.62
	Employees in TO	30	3.07
Now knowledge technologies skills and training are	Employees in HI	47	3.11
New knowledge, technologies, skills and training are available to tourists in Šumadija.	Academic public	30	3.10
avanable to tourists in Sumaurja.	Employees in TA	38	2.50
	Total	145	2.94

Employees in HI - Employees in the hospitality industry, Employed in TA - Employees in the Travel Agencies, Employeed in TO - Employees in the Tourism Organisations

Source: Authors, based on research

Based on the data from $Table\ 3$. it is noticeable that in relation to the observed attitude of the academic public, the mean is M=4.60, while the other groups of respondents have an mean between 4.03 and 4.21. Thus, it can be concluded that, although there is a significant difference in the attitude of the academic public in relation to the other groups of respondents, all key stakeholders have a positive attitude towards the creation of the Sumadija tourist region, with the attitude of academic public showing as a highly positive. As for the next claim regarding *natural attractions*, we again see that the academic public has a separate and more positive attitude. When we look at the post hoc analysis of the claim about *the quality of the facilities in tourism*, we see that the opinion of those who are employed in tourist agencies differs from other stakeholders,

and based on descriptive statistics we can conclude that they have a lower mean, significantly more negative attitude than other respondents. As for the claims on the traffic infrastructure, based on the post-hoc LSD analysis, we see that the attitude of the academic public in relation to employees in the hospitality industry and tourist agencies differs, and the descriptive statistics shows that they again have a more positive attitude than the other two groups of respondents. Regarding claims related to employed in tourism and hospitality in LSD post hoc analysis, we note that there is a disagreement between respondents employed in the hospitality industry and employees in tourist agencies (employees in tourist agencies have a significantly negative attitude towards this element of the tourist destination). As for the claims on the competitiveness of prices in tourism, the attitude of tourist agencies in relation to employees in the hospitality industry and the academic public is separated, and the descriptive statistics shows that they have a more negative attitude than the remaining two groups of stakeholders. Speaking about the claim that tourism in Šumadija contributes to the preservation of the environment in the post hoc analysis, we see that in this respect, the attitude of employees in tourist agencies is significantly different in relation to the attitudes of employees in tourist organizations and the academic public, and descriptive statistics shows that the groups of stakeholders have negative attitude (low means), except that it is significantly more negative in employees in tourist agencies. Regarding the views of the stakeholders regarding the claim that Tourism in Šumadija contributes to the living standards of the population and the preservation of social values and tradition as well as in the case of the first claim, the opinion of the academic public in relation to all other groups of stakeholders was more positive. When we look at the last claim that, according to the ANOVA analysis, there is a significant difference in the views of the respondents, that is, the new knowledge, technologies, skills and training are available to tourism stakeholders in Šumadija, there is a significant difference in the attitude of employees in tourist agencies, to all other stakeholders, i.e. their attitude to this issue is more negative in relation to all the other stakeholders.

We made a special post-hoc test for a claim that does not meet the test homogeneity of the variance, namely the *Built and Cultural Tourist Attractions* for which the Games-Howell test was performed, by which it was found that there is disagreement between the academic public and the employees in the hospitality industry. Descriptive statistics of the Games-Howell test shows that the academic public has the most positive, while hospitality industry employees have the most negative attitude on this issue.

In the continuation of the statistical analysis of the data obtained from the survey, we conducted an exploratory factor analysis.

Table 4. Results of Factor Analysis

Table 4. Results of Factor Analysis						
FACTORS	Factor loadings	Eigen values	% of variance			
1. Factor- SUSTAINABLE DEVELOPMENT		6.978	24.923			
Tourism in Šumadija contributes to a higher living standard of the population.	0.885					
Tourism in Šumadija contributes to higher employment.	0.882					
Tourism in Šumadija contributes to the development of the entire	0.852					
Tourism in Šumadija contributes to the preservation of social	0.715					
values and tradition						
Tourism in Šumadija contributes to the preservation of the environment.	0.356					
2. Factor -COMPETITIVENESS		2.905	10.375			
Traffic infrastructure and availability of tourist attractions.	0.685					
Competitiveness of prices in tourism.	0.659					
The employees in the tourism and hospitality industry.	0.656					
Quality of facilities in tourism (hotels, hostels, restaurants, etc.).	0.629					
3. Factor- SPECIALIZATION		2.222	7.935			
Rural tourism.	0.784					
Cultural tourism (monasteries, churches, historical sites, museums, exhibitions, etc.).	0.725					
Mountain, sport and tourism of special interests (hunting, fishing, recreation, wine tourism etc.).	0.707					
City-break tourism and events (tour of Kragujevac and other municipalities, festivals, concerts, etc.).	0.634					
Health and wellness tourism (spa and healing tourism).	0.552					
4. Factor-REGIONALIZATION	0.332	1.777	6.348			
The promotion of Šumadija's destinations and attractions would		1.///	0.540			
be more successful if Šumadija would be promoted as a special tourist region.	0.818					
Destinations in Šumadija will be more competitive if they function as a special regional tourist destination (RTD).	0.784					
If Šumadija could be constituted as a separate tourist region, it would be easier to obtain the EU funds or other investments in tourism.	0.738					
Šumadija is a spatial entity with appropriate natural and created tourist values in which a unified regional tourist product can be formed.	0.519					
5. Factor- INNOVATION		1.39	4.966			
Catering companies (hotels, hostels, restaurants, etc.) of Šumadija have good websites.	0.712					
The presence of catering companies (hotels, hostels, restaurants, clubs) of Šumadija on key social networks is good and it helps to increase tourist traffic.	0.696					
Business tourism (MICE).	0.625					
Catering companies (hotels, hostels, restaurants, clubs) in Šumadija are present on relevant tourist sites (booking.com, www. tripadvisor.com, etc.).	0.597					

6. Factor- ICT of Tourist organization		1.287	4.598
The Tourist Organization (TO) Kragujevac helps and promotes all other destinations in the Šumadija district	0.847		
The information on the website of the Tourist Organization of the City of Kragujevac (gtokg.org.rs) is of help to tourists who visit this tourist region.	0.774		
Information on the websites of other Tourism Organizations in Šumadija (Arandjelovac, Topola, Rača, Knić, Lapovo, Batočina) are of help to tourists who visit this tourist region.	0.617		
7. Factor- Elements of tourist destination		1.131	4.041
Natural attractions (parks, rivers, lakes, mountains, climate).	0.743		
Built and cultural tourist attractions (museums, theaters, galleries, concerts, monuments, churches, monasteries, fairs and congresses facilities etc.)	0.666		
New knowledge, technologies, skills and training are available to tourist entities in Šumadija.	0.46		

Source: Authors, based on research

Based on the previous table (*Table 4*.), it can be noted that the respondents from the stakeholders' lines attach great importance to the sustainable development of tourism (describing almost 25% of the variance) as a base, but also to the factor of competitiveness (describing 10.4% of the variance), specialization and regionalization (describing 7.9, respectively 6.4% of the variance). Especially in the field of specialization, it is important to emphasize that the stakeholders give the greatest importance to rural, cultural and tourism of specific interests that are characteristic of rural areas in the Sumadija district. Especially with regard to regionalization, it is emphasized that Sumadija could be more easily promoted, but also be more competitive if it were established as a tourist region. ICT as the basis for innovation and smart specialization is not so important for stakeholders (describing about 5% of the variance). The situation is even worse when it comes to ICT available to tourist organizations in the Sumadija district (describing only 4.6% of the variance). Particularly worrying is the attitude of the stakeholders on the availability of new technologies, knowledge and skills related to tourism, where it could be concluded that according to the findings of factor analysis it is the weakest element of tourism in this part of Serbia.

Conclusions

By analyzing various scientific papers, as well as strategic and legal documents, we have found that defining Šumadija as a territorial unit of a lower level than the national varied in the number of municipalities and places it encompasses. The gravity center has always been Kragujevac, but there is a difference in what municipalities bind to themselves. Also, we could conclude that many of the most significant tourist attractions in Šumadija are located in the rural area, and that there is potential for the development of different forms of tourism, besides rural, primarily cultural and tourism of special interest.

Statistical research has shown that there is a very positive attitude that Šumadija should be established as a unique tourist region because all stakeholders have a positive attitude

on this issue, with the attitude of the academic public as being very positive. In all other attitudes regarding regionalization in tourism, there is a high level of stakeholder agreement. We have also found that out of the 28 claims related to regionalization in tourism, competitiveness, innovation, sustainable development and smart specialization, in most cases there is a consensus of key stakeholders. There is no full consensus of the respondents in the ten claims. In particular, there is a disagreement about attitudes regarding the elements of competitiveness and sustainable development in the area of the Šumadija district. This particularly refers to the claim that *Tourism in Šumadija contributes to the preservation of the environment* that has the lowest means in all surveyed stakeholders, which means that they have the awareness that the principle of sustainable tourism development must be more respected. Also, based on the findings of descriptive statistics of the ANOVA test, we could conclude that the weakest element of the Šumadija tourist region is the traffic infrastructure, as well as the availability of modern technologies, knowledge and training.

Factor analysis has confirmed that the highest level of prioritization when it comes to tourism in the area of the Šumadija district has sustainable development, then competitiveness and specialization, but also regionalization. Issues such as innovation and ICT in tourism, are of lower priority level currently for stakeholders in Šumadija's tourism and as such cannot be the basis for the development of this segment of the economy, that is, much more investment is needed in order to keep up with the competition which precisely based on the development of ICT, creates its own competitive position. Further, this analysis has shown that the Šumadija tourist region should focus on rural and cultural tourism as the basis of its tourism product, as well as the tourism of special interests.

Conflict of interests

The authors declare no conflict of interest.

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